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OVERVIEW AND BACKGROUND



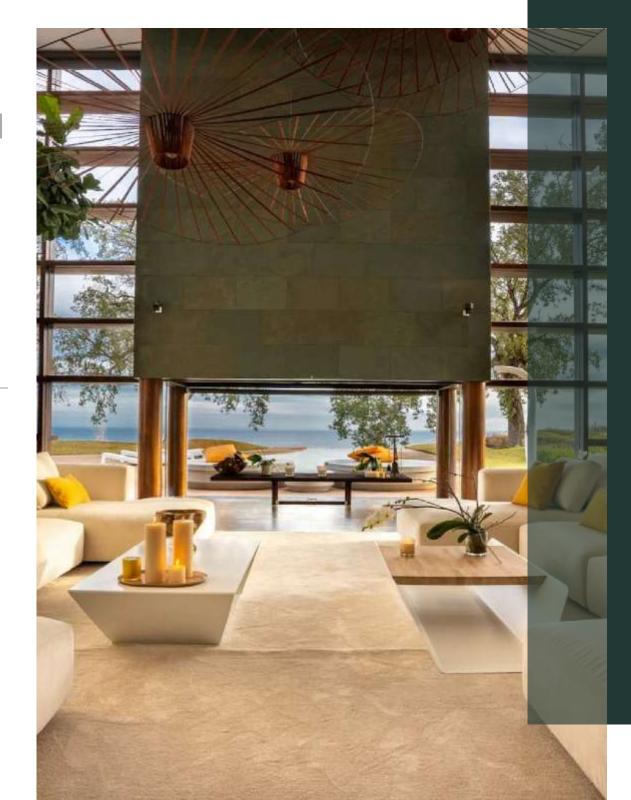
We understand the finer details of the luxury real estate market.

#### OUR VISION

Lucas Fox is a full-service real estate agency offering high quality residential homes and a comprehensive range of property services to national and international clients. We are a multilingual team with a fresh, innovative approach to the real estate industry, offering unrivalled knowledge of the property sector, locations and lifestyle. The company's 200+ directors and multilingual employees bring a dynamic and diverse range of experience and expertise to the business,

chosen for their professionalism, integrity and in-depth knowledge of the market. Lucas Fox currently represents many of the sellers of Spain's most exclusive homes in some of its most desirable regions and cities.

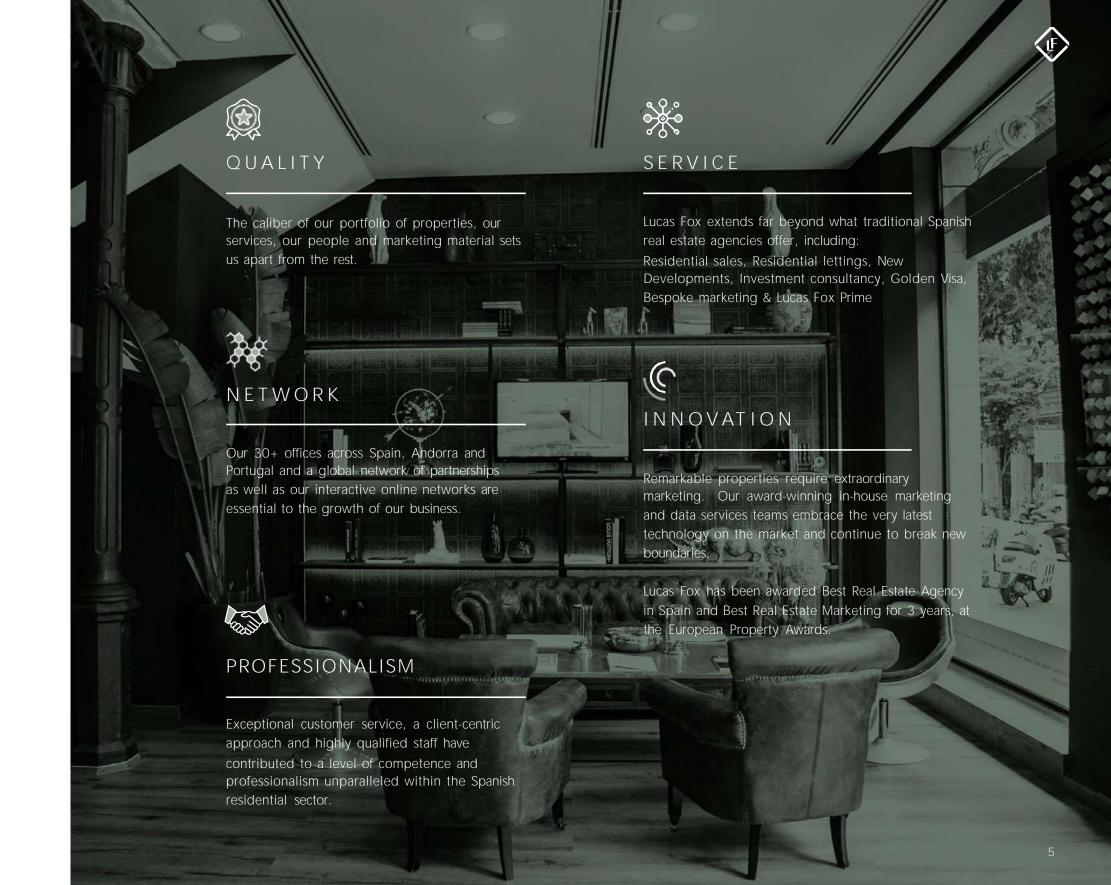
Lucas Fox currently operates in over 30 locations throughout Spain, Andorra, Portugal and France and more office openings are planned in 2023, thanks to the Lucas Fox Affiliates Programme.



At Lucas Fox, our international, multilingual team understands the intricacies of the property markets and the global context surrounding foreign investment and property purchasing.

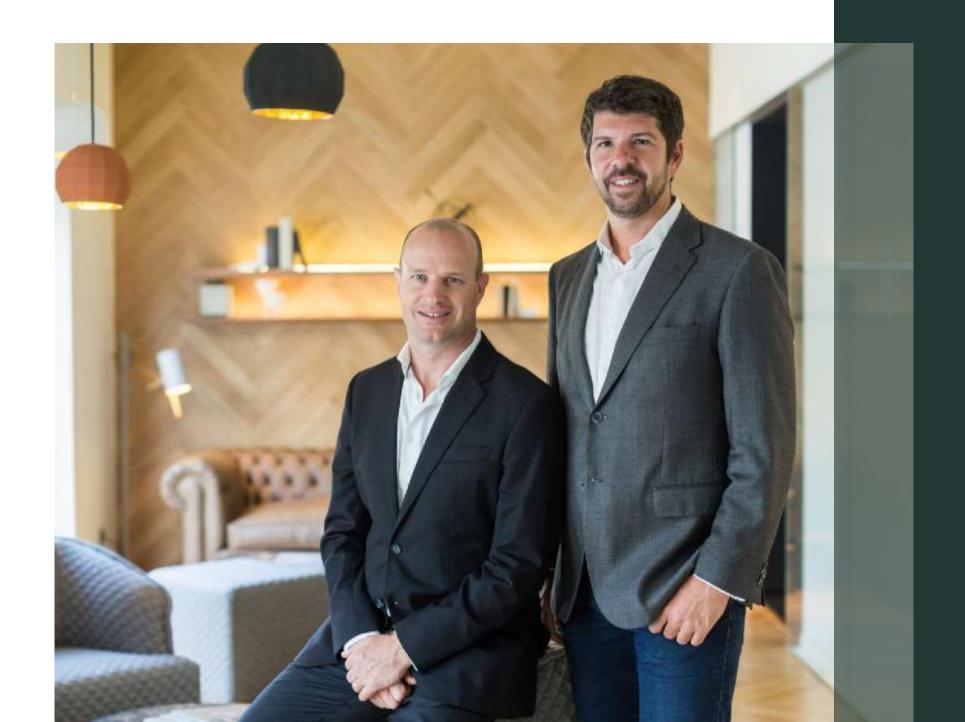
#### OUR CORE VALUES

Since its inception, Lucas Fox helped redefine the perception of the Spanish real estate industry by adhering to five core values.



#### (F

#### OUR STORY



Strong branding and marketing are crucial to the success of our business. In real estate first impressions count."



ALEXANDER VAUGHAN
Co-Founder

evolve to improve the service to our clients."



STIJN TEEUWEN
Co-Founder



2005

Company founded by Alexander Vaughan and Stijn Teeuwen 2011

Launch of Lucas Fox Ibiza

Company HQ moves to Pau Claris 108, Barcelona 2013

Launch of Lucas Fox Maresme and Lucas Fox Marbella

Launch of Residency in Spain

First Property Lounge opened in Pau Claris

2015

Launch of Lucas Fox New Developments division

New Property Lounges in Begur and Marbella

10-year anniversary











2007

Launch of Lucas Fox Costa Brava 2012

Launch of Lucas Fox Sitges

2014

Launch of Lucas Fox Madrid, Lucas Fox Valencia and the Turó Park office in Barcelona

Three further Property Lounges opened in Alella, Sitges and Turó Park

Launch of LFStyle





2017

Launch of Lucas Fox Affiliate Programme

Launch of Lucas Fox Prime

New Property Lounges in Madrid, Patacona (Valencia), Dénia and Gavà Mar

Winner of Best Real Estate Marketing (Spain) at the International Property Awards 2019

New office in Girona

New Property Lounges in Pozuelo, Platja d'Aro, and Sant Cugat del Vallès 2021

New Property Lounges in Jávea, Sevilla, Las Rozas, Sant Just Desvern

International expansion to Portugal with new office in Porto



2016

Winner of Best Real Estate Agency (Spain) and Best Real Estate Marketing (Spain) at the International Property Awards 2018

New Property
Lounges in Vigo,
Tarragona, Vilanova
i la Geltrú, Los
Monasterios,
Andorra, Menorca,
Alicante and Málaga

Winner of Best Real Estate Agency (Spain) at the International Property Awards

Lucas Fox forms new residential association with leading real estate advisory Savills 2020

New Property Lounges in La Cerdanya, Mataró, Jávea, and Sevilla

A new partnership with Les Grands Domaines ME in France, specializing in wine and vineyard real estate 2022 & 23

New Property Lounges in Altea, Oporto, Montpellier, San Sebastian, Estepona and La Moraleja

Lucas Fox celebrates its most successful business results in the company's history

Lucas Fox was awarded by La Razón newspaper for Innovation in Real Estate Marketing

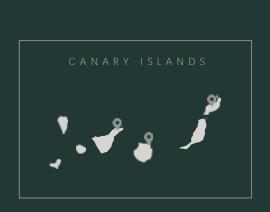


#### OUR REGIONS AND OFFICES

#### OFFICE HOURS

9:30AM - 6:30PM Monday to Friday

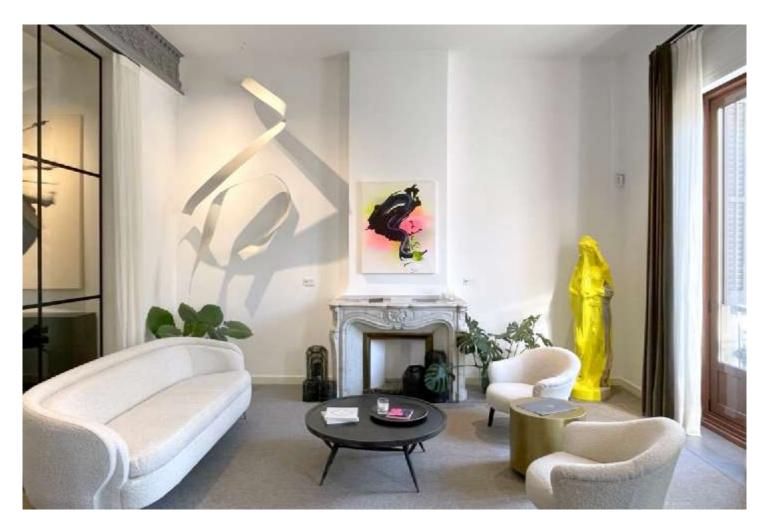
Sales Agents are available for clients outside of office hours upon request.





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## OUR NETWORK OF PROPERTY LOUNGES



LUCAS FOX / BARCELONA (HEAD OFFICE) / Year opened: 2006
T: (+34) 933 562 989 · E: info@lucasfox.com



LUCAS FOX / ALICANTE / Year opened: 2019
T: (+34) 966 048 356 · E: alicante@lucasfox.es



LUCAS FOX / ALTEA / Year opened: 2022
T: (+34) 965 208 331 · E: altea@lucasfox.es



LUCAS FOX / ANDORRA / Year opened: 2018
T: (+376) 775 077 · E: andorra@lucasfox.com



LUCAS FOX / COSTA BRAVA / Year opened: 2007 T: (+34) 872 223 262 · E: info@lucasfox.com



LUCAS FOX / GAVÁ MAR - CASTELLDEFELS / Year opened: 2018
T: (+34) 930 022 023 · E: gava@lucasfox.com



LUCAS FOX / GIRONA / Year opened: 2018
T: (+34) 872 223 262 · E: girona@lucasfox.com





LUCAS FOX / IBIZA / Year opened: 2011
T: (+34) 971 590 630 · E: ibiza@lucasfox.com



LUCAS FOX / JÁVEA / Year opened: 2021
T: (+34) 965 793 363 · E: javea@lucasfox.es



LUCAS FOX / LA CERDANYA / Year opened: 2020 T: (+34) 872 506 102 · E: cerdanya@lucasfox.es



LUCAS FOX / LAS ROZAS / Year opened: 2021 T: (+34) 912 624 578 · E: lasrozas@lucasfox.es



LUCAS FOX / MADRID / Year opened: 2014
T: (+34) 912 900 182 · E: madrid@lucasfox.com



LUCAS FOX / MÁLAGA / Year opened: 2019
T: (+34) 952 643 015 · E: malaga@lucasfox.es



LUCAS FOX / MARBELLA / Year opened: 2013
T: (+34) 951 319 994 · E: marbella@lucasfox.com



LUCAS FOX / MARESME / Year opened: 2013
T: (+34) 935 952 490 · E: maresme@lucasfox.com



LUCAS FOX / MENORCA / Year opened: 2019
T: (+34) 971 484 121 · E: menorca@lucasfox.es



LUCAS FOX / MONTPELLIER (FRANCE) / Year opened: 2023
T: (+33) 467 605 914 · E: montpellier@lucasfox.com



LUCAS FOX / LA MORALEJA / Year opened: 2023
T: (+34) 916 774 331 · E: moraleja@lucasfox.es



LUCAS FOX / OPORTO (PORTUGAL) / Year opened: 2021 T: (+351) 221 107 946 · E: porto@lucasfox.com





LUCAS FOX / PLAYA DE ARO / Year opened: 2019
T: (+34) 872 025 008 · E: platjadaro@lucasfox.es



LUCAS FOX / POZUELO & BOADILLA / Year opened: 2019
T: (+34) 699 095 185 · E: pozuelo@lucasfox.es



LUCAS FOX / SAN SEBASTIÁN / Year opened: 2022 T: (+34) 943 903 720 · E: sansebastian@lucasfox.es



LUCAS FOX / SANT CUGAT DEL VALLES / Year opened: 2020
T: (+34) 930 235 807 · E: santcugat@lucasfox.com



LUCAS FOX / SANT JUST DESVERN / Year opened: 2021
T: (+34) 935 847 029 · E: <a href="mailto:santjust@lucasfox.es">santjust@lucasfox.es</a>



LUCAS FOX / SEVILLA / Year opened: 2021
T: (+34) 955 147 151 · E: sevilla@lucasfox.es



LUCAS FOX / SITGES / Year opened: 2012 T: (+34) 935 952 550 · E: sitges@lucasfox.com



LUCAS FOX / TARRAGONA / Year opened: 2018
T: (+34) 977 215 412 · E: tarragona@lucasfox.es



LUCAS FOX / VALENCIA / Year opened: 2014 T: (+34) 960 077 790 · E: <a href="mailto:yalencia@lucasfox.com">yalencia@lucasfox.com</a>



LUCAS FOX / VIGO / Year opened: 2018
T: (+34) 886 908 295 · E: info@lucasfox.com



LUCAS FOX / VILANOVA I LA GELTRÚ / Year opened: 2018
T: (+34) 930 186 738 · E: vilanova@lucasfox.es



## KEY FACTS





Lucas Fox

OFFICES (and growing)

OFFICES planned by 2025



LANGUAGE websites

LANGUAGES spoken

250+ STAFF



NUM.1 for Spanish home sales

to international buyers

⊕ +€32 MILLION turnover TRANSACTIONS worth €720 million MOST SUCCESSFUL YEAR IN COMPANY'S MILLION HISTORY average sold property value



#### BUYER DEMOGRAPHICS

LUCAS FOX BUYERS ARE



COMPANY OWNERS

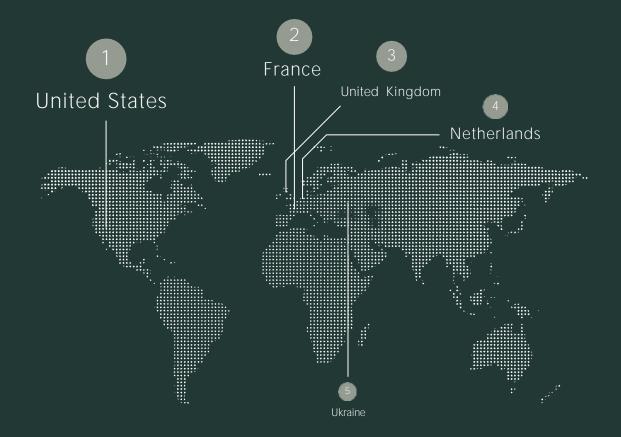
FINANCIERS

ENTREPRENEURS

LIFESTYLE INVESTORS

AGED BETWEEN 35 AND 55 YEARS OLD

#### INTERNATIONAL BUYERS ARE MAINLY FROM



MOTIVATION FOR BUYING

52%

PRIMARY RESIDENCE

34%

SECONDARY RESIDENCE

12%

INVESTMENT

2%

RELOCATION



## HIGHLIGHTS OF SOLD PROPERTIES 2022

#### ALICANTE







#### **♦** € 2,840,000

#### MARBELLA







#### **♦** € 3,315,000

#### BARCELONA





PENTHOUSE

**♦** € 5,200,000



#### BARCELONA







#### MENORCA





TO HOTEL

PLATJA D'ARO





HOUSE / VILLA



#### BEGUR



HOUSE / VILLA

#### MADRID



APARTMENT 

#### GAVÀ



HOUSE / VILLA





HOUSE / VILLA

#### GAVÀ



HOUSE / VILLA

#### **♦** € 3,500,000



**♦** € 2,075,000



house / VILLA



#### (F

#### BEGUR



house / Villa

**♦** € 2,195,000

#### MADRID



HOUSE / VILLA

#### ANDORRA



house / VILLA

#### MARBELLA



house / Villa

#### GAVÀ



house / VILLA

**♦** € 3,500,000

#### SITGES



house / VILLA

#### (F)

#### OUR FOUNDERS & PARTNERS







ALEXANDER VAUGHAN Co-Founder

Alexander is a qualified UK lawyer and one of Lucas Fox's two Founding Partners. Alexander heads up Lucas Fox Prime and advises private sellers and developers of luxury real estate throughout Spain. He is the first point of contact for many Ultra High Net Worth clients and has an impressive track record of on and off-market luxury property sales in Spain.



STIJN TEEUWEN Co-Founder

Stijn is originally from the Netherlands and also trained as a lawyer. He has founded several startups in the Netherlands and on different areas of the Spanish coast. Stijn's main tasks are the financial management of the company, business development with a special focus on digital marketing and the technological development of the company.



ROD JAMIESON CEO and Partner

Rod has 18 years of experience in the luxury real estate market in Spain and France. Born in the UK, Rod moved to Toronto, Canada when he was 16, where he completed a B.Comm Honours degree before beginning his career in retail management. Prior to moving to Spain in 2009, he lived 7 years on the French Riviera where he managed a team of agents in an international agency. In 2014, Rod joined Lucas Fox as Director of the Madrid office, and within 2 years was promoted to the leading management role in the Barcelona business. During 8 years at the company, Rod has contributed extensively to the growth and development of Lucas Fox, optimising operations, people management and commercial strategies.



TOM MAIDMENT
Partner and Costa Brava
& Maresme Director

Tom is a Partner of the Costa Brava, Maresme and Affiliates businesses. Since joining Lucas Fox in 2007 he has developed Lucas Fox Costa Brava into one of the company's most successful businesses and one of region's most respected real estate agencies. Tom is also closely involved with LF Prime and continues to work with an active portfolio of HNW buyers and sellers. Over recent years he has overseen some of the company's largest residential sales transactions. Prior to joining Lucas Fox Tom worked for 8 years as a Sponsorship Consultant in the Sports Marketing industry in London.



MICHAEL DICARPIO Partner and Director Affiliate Programme

Michael is a Partner and Director of the Lucas Fox Affiliate programme. Since joining Lucas Fox in 2017 he has expanded the Lucas Fox network by overseeing the opening of over 20 new Affiliates locations. He is an expert in luxury real estate with extensive experience in franchise and strategic expansion. Before joining Lucas Fox, Michael developed a strong track record of leadership in international real estate companies.

#### (F)

#### LUCAS FOX PROPERTY LOUNGES

















## FACTORS OF OUR SUCCESS

1. OUR PEOPLE

2. LUCAS FOX AFFILIATE PROGRAMME

3. OUR IN-HOUSE TRAINING

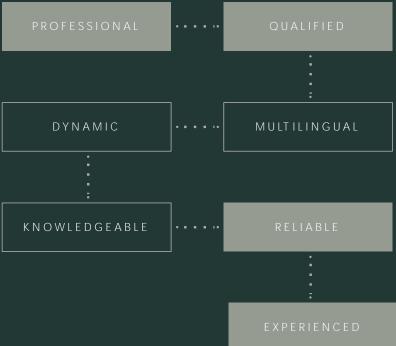
4. OUR LEAD GENERATION

5. OUR CUSTOMER MANAGEMENT SYSTEM

Our success as an organisation is driven by a combination of key factors. Together we strive to empower our staff and maximise our performance as a team every day.



#### O1. OUR PEOPLE





#### O2. LUCAS FOX AFFILIATE PROGRAMME

Our position as a leading agency in the Spanish luxury real estate sector and the specialization in the service to international clients, has allowed us to carry out a successful expansion process, with more than 30 offices nationwide and a target of reaching 50 locations by 2025. Our Lucas Fox Affiliate Programme individually accompanies all new agencies, offering advice throughout the entire process.



#### KEY BENEFITS

01



Comprehensive advise from a consolidated team with more than 15 years of experience in the real estate sector.

02



Be part of an internationally consolidated brand with a reliable reputation and deep market knowledge.

03



Be part of an extensive national and international network that facilitates the creation of synergies and learning from specialists in the international luxury real estate market. for the Lucas Fox
Affiliate Programme
to start or increase
their market share in
the luxury residential
sector."



MICHAEL DICARPIO

Partner and Director

Affiliate Programme



## O3. OUR IN-HOUSE TRAINING

Lucas Fox offers unrivalled intensive training for all new agents and Affiliates. Our advanced training includes specialist tutorials including networking, advanced negotiation, knowing your customer and tips for optimum success as an agent.















MISSION, CORE VALUES AND KEY POLICIES

MARKETING

NEGOTIATION

SALES PROCESS

CLOSING











SALESFORCE

SALES AND LISTINGS TRAINING

COMMISSION

VIEWINGS

TAXES AND ADMINISTRATIVE PROCESSES











SELF-MANAGEMENT

PROSPECTING

QUALIFYING BUYERS

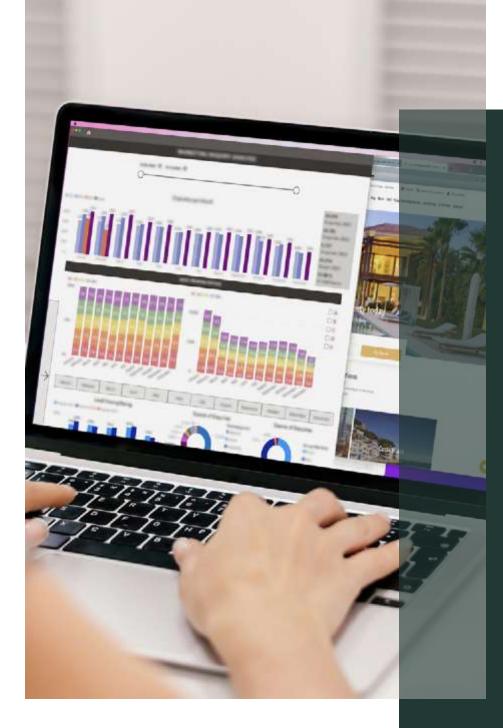
OFFERS

CUSTOMER SERVICE AND PROFESSIONALISM



## O4. OUR LEAD GENERATION

Aut Lucas Fox we deploy a multichannel lead generation strategy that drives acquisition across our own website, national & international portals, as well as social and CRM sources.



# Portals Portals Websites Email & Social Media Referral Work TOTAL LEADS 60% 4%

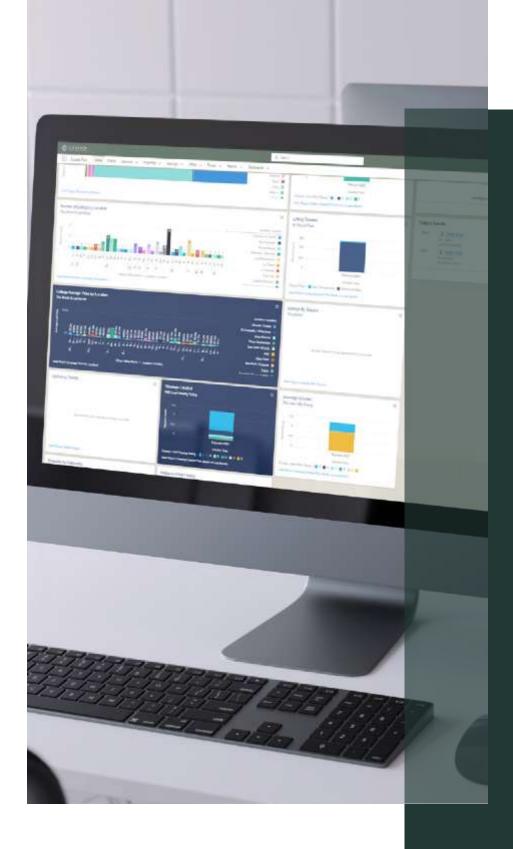


## O5. OUR CUSTOMER MANAGEMENT SYSTEM



Our customised back-end system provides real estate operations with cross-platform uniformity, solid data security and easy customisable features.

Lucas Fox's customised Salesforce Platform (LF1) offers a cloud based intuitive workspace from which agents can manage all activities related to their real estate business. Using the Salesforce Sales Cloud, the back-end system boosts sales and productivity by keeping agents connected with the hottest clients and providing 360° visibility over all sales processes.



We took the world's #1 CRM platform for sales, and made it better.



#### USERS

LF1 has over 200 happy users



#### DATA RESPONSE

Data response system to get agents up and running within a day



#### SUPPORT

In-bulit support channel with 1 hour response time within working hours



#### COMPATIBILITY

Apple and Android ready, compatible with all browsers



#### NO INSTALLATION

Browser-based access from anywhere



#### **CUSTOMIZATION**

Customised fields, workflows and notifications to meet business requirements



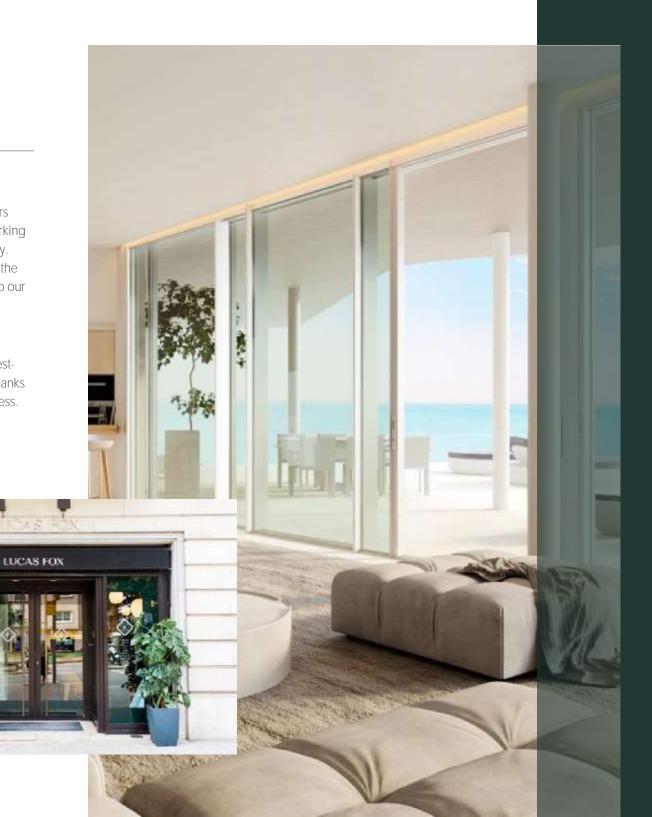
## RESIDENTIAL SALES & LISTINGS

Founded in a small back room in Barcelona, Lucas Fox now has over 30 offices throughout Spain, Andorra, Portugal and France, thanks to the Lucas Fox Affiliate Programme.

Our dynamic sales teams are professional, experienced and multilingual. Our agents' in-depth market knowledge and high levels of customer service set Lucas Fox

apart and give buyers and sellers peace of mind that they are working with the very best in the industry. Our listings agents ensure only the very best properties make it into our portfolio and meet the high expectations of our clients.

Lucas Fox is one of Spain's fastestgrowing real estate agencies thanks to our referral and repeat business.



Each of our offices is run by people who love what they do and know the market inside out. This passion is infectious for both buyers and sellers."



TOM MAIDMENT

Partner and Costa Brava

& Maresme Director



## RESIDENTIAL RENTALS

Our rentals department brings together years of experience from real estate agents who have worked within the sector both in Spain and worldwide. Our agents provide proactive and regular communication during every rental transaction, ensuring that clients are across every step of the process. We currently offer homes for rent in Madrid, Barcelona and

Valencia, where demand from both international and national clients is growing significantly. Our houses and apartments are carefully selected to ensure they meet the specific requirements of each client and are centrally located with good access to services and amenities such as international schools, restaurants, shops, hospitals, airports and public transport links.



/ e try to take the traditional challenge out of renting a property to give tenants the exceptional service they expect, and to replace the hard work of being a landlord with simplicity and peace of mind."



MOHAMMAD BUTT

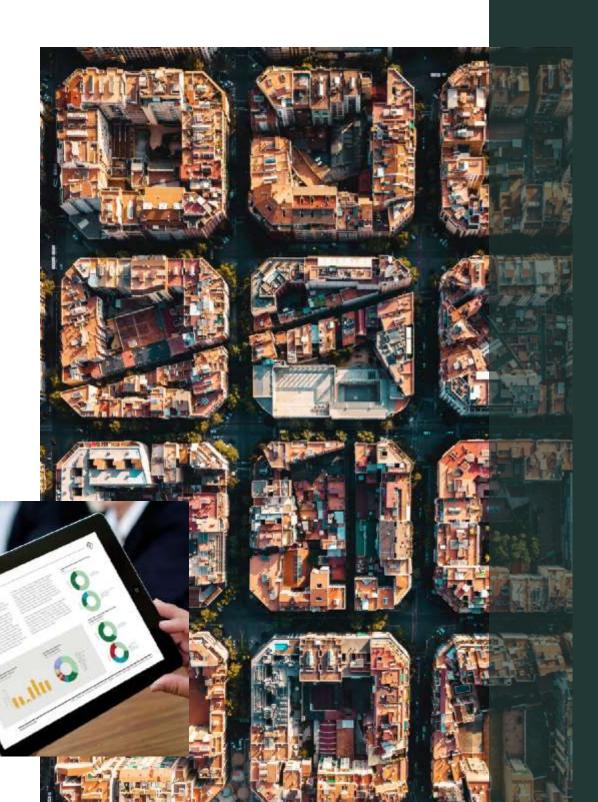
Barcelona Office
Director



#### MARKET REPORTS

Lucas Fox produces periodic indepth market reports on the Spanish property market using in-house data as well as statistics and information from reputable external sources. The reports contain analysis of the latest trends including transaction numbers, value of sales, buyer nationality and motivation for buying. We analyse each of our main regions – Barcelona, Costa Brava / Girona, Maresme, Sitges, Madrid, Valencia,

Ibiza and Marbella – as well as assessing Spain as a whole. We also include the latest data on the Spanish economy, interest rates and tourism figures to give a truly comprehensive round-up of the market. Much of the analysis is subsequently reported in national and international press as Lucas Fox increasingly becomes the 'go-to' agency for insightful commentary on the Spanish residential market.



"Our reports are unique, informative and upto-date dossiers aimed at helping our buyers and sellers make informed decisions about investing in Spanish property."



ALEXANDER VAUGHAN
Co-Founder



## FINANCIAL ADVICE

Lucas Fox works with some of Spain's leading mortgage brokers who offer competitive packages to suit all requirements. Our brokers' special relationships with numerous Spanish and international banks ensure that they are able to negotiate excellent conditions for clients and obtain the very best deals, often unattainable elsewhere. They guide buyers through the mortgage set-up process

step-by-step and are able to help buyers decide which kind of repayment model would work best – be it fixed, variable or a combination of the two. Our brokers are specialised in securing Spanish mortgages both for non-residents and residents and obtaining the most competitive rates. They can also help clients decide whether to take out a Spanish mortgage or remortgage an existing property in another country.



ucas Fox \_mortgage broker collaborators are continually evaluating the lending options available so will know which mortgage and which lender is right for buyers, avoiding the minefield of often confusing financing options."



ROD JAMIESON
CEO and Partner





## THE GOLDEN VISA SCHEME

Lucas Fox offers a bespoke residency service with a team of experts guiding investors through any administrative and language issues as well as recommending legal services. Spain's "Golden Visa" scheme has opened the door to thousands of non-EU investors looking to benefit from the country's low property prices and numerous lifestyle

benefits, primarily targeting Russian, Middle Eastern and Chinese investors, with interest also from the USA, India and Latin America. The programme was established in 2013 allowing non-EU residency to obtain Spanish residency in exchange for investing in property or land worth €500,000 or more.



ur dedicated team of multilingual experts help guide buyers through the often complicated residency process. We have the experience and skills to meet almost all expectations."



STIJN TEEUWEN
Co-Founder





Lucas Fox Prime is the first dedicated service connecting sellers and buyers of ultra luxury homes in Spain. Since the company was founded in 2005 Lucas Fox has been involved in some of the country's most exclusive prime residential transactions and has built up trusted relationships with both private owners and leading

developers. Lucas Fox Prime showcases the very best Spanish homes and also offers an off-market section via a password-protected area, where buyers are privy to some of Spain's finest off-market properties, many of which have never been available on the open market.

www.lfprime.com



"Our outstanding track record, unique brand promise and personalised service attracts the very best real estate talent, ensuring that our team of experts are leaders in their field. Lucas Fox Prime delivers a range of distinctive services unparalleled in the industry, demonstrating a clear competitive advantage in marketing and selling luxury homes."



ALEXANDER VAUGHAN
Co-Founder



#### NEW HOMES MARKETING

Lucas Fox is one of the few Spanish luxury real estate agencies with its own specialist in-house new homes marketing division. Our professional, creative, marketing and Public Relations teams are experienced in promoting new homes across Spain with a strong focus on the Barcelona and Madrid markets. We create and oversee a bespoke sales and marketing strategy, optimising the value of each project. The team works across a number of disciplines from the marketing plan and budget to producing a range of marketing materials such as brochures, flyers, renders, plan bibles and 3D videos as well as branding, digital marketing, events and Public Relations.



aving an experienced in-house new homes marketing team has meant that Lucas Fox has become a one-stop shop for developers, who prefer not to have the hassle of sourcing their own PR and marketing, making it a win-win scenario."



STEFAN BÜRGI Marketing Director



## TESTIMONIALS





orking with Rémi and his team at Lucas Fox Ibiza is a seamless process with both a high level of knowledge of the local market and a global reach for international buyers. I strongly recommend their service and look forward to completing more projects together."

💄 Jean-François K.

am very satisfied to have chosen Lucas Fox for the sale of my house. Their professionalism, availability and friendliness made my experience excellent. My house sold for the price I wanted and Lucas Fox were there throughout the process; from the buyer's visit to the signing at the notary. They were also very helpful in assisting me with some of the paperwork and technical issues specific to the Ibiza market. I recommend them 200%, especially Gaspard who was my contact throughout the sale."

2 Yannis R.

"We have used Lucas Fox for purchase and rental services."

At all times they have been efficient and available whenever we needed them. The benefit of a multilingual service has been vital and I cannot recommend them highly enough for any property requirements."

Mark N.

recently bought an apartment in Madrid through Lucas Fox, and I was very impressed by the experience and service provided. I worked directly with Fran Serrano who was representing the seller, and I was pleasantly surprised with how patient and helpful he was with me as the buyer. He showed me the apartment twice and I really appreciated that he didn't pressure me (as has been my experience with other agencies). He was helpful all the way through the sale, and even after has helped with a number of loose ends as well as with changing the utility bills, etc. An added bonus is that he is fully bilingual, I couldn't recommend Fran and Lucas Fox more."

💄 Erin K.

ery satisfied. The purchase process has been very fast and professional. In each phase of it, safety and quality of services are perceived. Daniela has resolved almost immediately (at any time) all the difficulties caused by the fact that the sellers were non-residents in Spain. The committed deadlines have been met exactly and the advice has been excellent. We express our gratitude to Daniela and Lucas Fox."

Antonio P.

"Yery good real estate agency with exceptional service. The staff is very competent, always listening to us and ready to help. We have total confidence in Sylvia and José, professionals who go far beyond the simple visit of the property. They accompanied us at every step, answered any doubts and offered advice.

We can report complete and sincere satisfaction for our purchase."

A Marie F.

The first contact I had with Lucas Fox was when I bought an apartment in Valencia and they were a big support for us. They even helped us to find a good interior designer to do the renovation. Then after a couple of years later when I had to sell my apartment it was clear to me that they were the company to help me again.

Ben Askham helped me to find the right buyer and everything went smoothly. At that time, I had already moved to a different country and I needed someone that I could trust. Selling my apartment from overseas, trust was really important to me.

We often had contact and good communication. It was clear for him what I needed and he realised my needs. I am really happy to have had his support throughout. Thanks to Ben and Lucas Fox I was able to sell my apartment to a lovely family."

Lesther M.



had the pleasure of meeting Eduard and Marco when I hired their services for the sale of a private house. Their management was very professional and transparent. They kept us informed of the process at all times, so both the buyers and I have been very satisfied with Lucas Fox. Without a doubt if I need this service in the future, I would work with them again."

🙎 Alba M.

hanks to Lucas Fox for their help on the purchase of our new house in Maresme. The truth is that it was a pleasure to carry out the operation. We felt very well looked after and cared for at all times. We would like to give special recognition to Magda and Eduard, as they accompanied us at all times. It wasn't easy, but we made it. It is a pleasure to do business with people like this. 100% recommended. For us Lucas Fox are the best real estate agency in Maresme and I would not hesitate to buy/ sell with them again at another time or to recommend them to my family or friends."

🙎 Agustin D.

arrying only elegant, exceptional properties, Lucas Fox takes pride as one of the leading real estate companies across Spain. I believe having great English-speaking people to assist clients is definitely their plus factor. That's what I can attest, having the "knowledgeable" Marco Kardys as our agent really made the difference. He was there to guide us all throughout. Thanks to his responsiveness, he was ever ready to lend a helping hand and answer any doubts. So for all your property needs, no where else to go but Lucas Fox, you'll undoubtedly be in good hands."

🙎 Nancy D.

Fox Maresme in Alella, in particular for Cina Khermouche. The whole team are superb professionals, attentive and pleasant to deal with and Cina, in particular, has always gone above and beyond. She knows the local market to perfection and is able to locate the best buyer in record time. We have sold a house with her: she found the perfect clients in less than 2 months and just when we were two months into the transaction, we signed the sale. Cina Khermouche was able to understand our case, offer us the best options and find the best buyer in record time. Many thanks to Lucas Fox and Cina in particular!"

A Marc S.

highly recommend the services of Lucas Fox. I was able to find the property I wanted in Barcelona in a very short time: 2 months, from the first visit to the signing in front of the notary. Inconceivable in France. I must admit, I had the good fortune to deal with real estate agent Noemi Simon Zurera from Lucas Fox, an incredible person.

It is thanks to her professionalism, her rigour, her sensitivity, her availability, her reactivity and her sense of relationship that allowed me to get the keys to my new flat in Barcelona. Not to mention her mastery of the English language, she is fascinating!

In this sense, Noemi is a person I appreciate. She is always in a good mood, with good advice on all aspects of the operation from start to finish, from the negotiation to the signing of the purchase contract. She also put me in touch with a lawyer who gave me legal advice and helped me to open a bank account.

Thank you very much Noemi. And if, like me, you are looking to buy in Barcelona, don't hesitate to ask Noemi and Lucas Fox."

2 Sylvie F.

"Our first contact with Noemi was by telephone after we responded to an advertisement on the Lucas Fox website.

Noemi immediately made contact because she speaks fluent Dutch and that was a hit. In addition to Dutch, she also speaks fluent English and Spanish, of course.

Noemi really connects and looks for the experience that we as a customer were looking for. The price is secondary and she uses all talents to realize viewings, taking into account the time schedule of the customers. Very important is her innovation talent, her online viewings are a real hit on the various platforms.

We have found the ideal apartment thanks to Noemi's investment in us as persons."

Karl and Annemijn M.



66 ★ s an American seeking to make my first investment in Spain. I was fortunate to be introduced to Miguel Cidoncha. Besides speaking perfect English, Miguel had lived in the United States and understood some of the variables I was dealing with.

I probably spent an inordinate amount of time just trying to learn about the various neighbourhoods and property valuations and he was patient throughout. I found the advice he gave to be spot-on and was able to close on an apartment that will be for personal use. Have since gone back to him and closed a deal on a rental property. Imagine we'll do even more business in the coming years."

1 Thomas G.

" | iguel and his colleagues were very much V I instrumental to my successful search for and purchase of an apartment in Barcelona.

I was particularly impressed with Miguel who quickly identified the type of property I was looking for. Miguels' professional attitude combined with his personality made for an enjoyable experience."



ick was an absolute pleasure to work with. Our first call when we reached out. he was very straightforward with us, explained how he works, how Lucas Fox works, and a lot about the neighbourhoods we should be looking at. My wife and I were set on El Gotic/El Born because that's where you gravitate to as a tourist, but Nick was very helpful in explaining the downfalls of living in tourist destinations when you transition from tourist to resident.

We spent about 1 or 2 months going back and forth digitally looking at properties until we nailed down about 9 or 10 to see in person. It was great walking through in person with him as he was detailed and also it didn't feel like some other agencies in Barcelona that want you, as an international buyer, to come in and make a purchase of the first thing they think you should buy. We narrowed down to two places and he really helped us make the final decision. He then went to bat for us in negotiating and got us a great price on our property that we are so thrilled to be closing on and soon to be calling Barcelona home!"

2 Daniel L.

 $\wedge$  s a real estate developer in the United States for the last near 30 years, I have closed countless properties on both the buy and sale side. I have worked with many brokers over that time and have had every type of closing imaginable. It is this experience with the good and bad, that allows me to understand what qualities make a broker valuable versus one that lacks.

Miguel Cidoncha is an exceptional broker. I was looking for something specific, a combination of different characteristics that when combined would create something more than its parts with the goal of creating a home away from home for my family as we sought to increase our time in Barcelona. Miguel was patient and showed us dozens and dozens of properties. When we could we attended showings in person; but when we were out of country, he visited sites making videos complete with a full narrative. We eventually found a wonderful flat in the neighbourhood we wanted that satisfied all our needs and wants, all with Miguel's help.

I had never previously closed a property in Spain but with even more of Miguel's help we were able to bring together the right team to allow the transaction to go through without any problems. We have enjoyed our property more and more each visit and will be forever grateful to Miguel for his assistance and good work. In fact, he was so helpful that we have since purchased another property in Spain with him, this time an investment property where he was equally diligent, through and effective.

He connected us with a leasing agency, management company and other service providers that have made the property valuable and profitable from very soon after the closing.

We are truly grateful to Miguel as well as the entire team at Lucas Fox Barcelona."



🙎 Stuart T.



### MARKETING SERVICES

Award-winning, highly experienced and creative web, PR and digital marketing teams specialised in:



Website Design and Development

Corporate Presentations and Videos

New Developments Marketing

Marketing Automation

Achieving Page 1 Google Ranking

Global Press Exposure (Financial Times, The Wall Street Journal, The New York Times, Gulf News, the South China Morning Post and many more)

Company Brochures and Marketing Collateral

Content Marketing

Social Media Campaigns

Virtual Viewings & LF Home Live Streaming

National Press Coverage and Advertising (La Vanguardia, Expansión, El Mundo, El País, El Economista, El Periódico and many more)

Property Videos (3D, lifestyle and reports)

Open Houses and Events

Periodic Market Reports



## KEY MARKETING FACTS\*

\* Based on marketing data from 2022

MORE THAN

2.7 MILLION

annual website visits

450 + articles

in national and international press

300K CONTACTS

in database

229 COUNTRIES

number of countries reached (of 249 countries in the IOS Standard List)



## 10 MILLION

page views

multidisciplinary in-house marketing team enables Lucas Fox to activate and grow the brand across the entire marketing mix. The results speak for themselves."



STEFAN BÜRGI Marketing Director

## (F

# CORPORATE IDENTITY AND MATERIALS











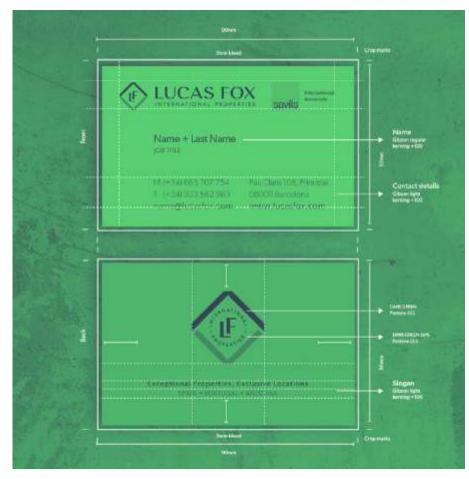






























## MARKETING COLLATERAL

Working with a team of top designers, illustrators, render experts and content writers, we create fresh and innovative marketing materials utilising effective online and offline distribution strategies.

Our design skills and print knowledge have enabled us to make use of the very latest materials, formats and techniques to ensure that each project's sales campaign is supported by the highest quality marketing materials.

Brochures

Plan bibles

Flyers

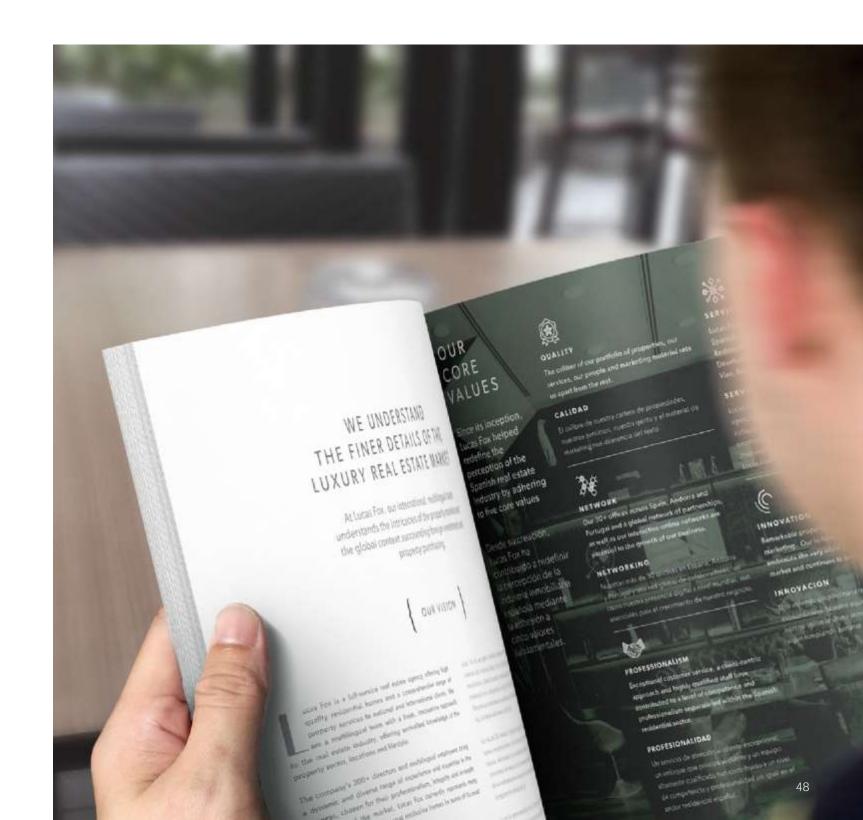
Banners

Adverts

3D walkthroughs

Animated infographics

Lifestyle videos























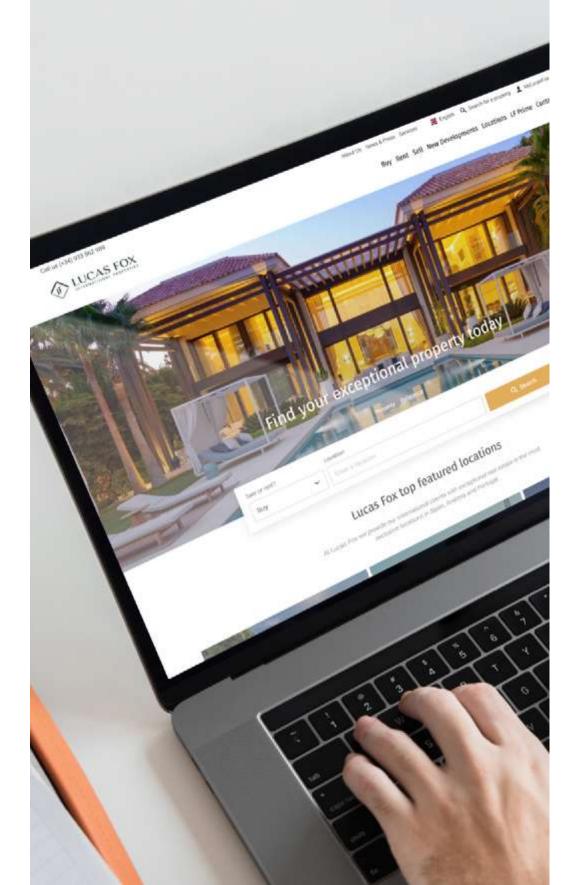
## (F)

## WEBSITE DESIGN & DEVELOPMENT

Lucas Fox creates beautifully responsive, expertly coded and visually exciting, customised websites.

Since the Lucas Fox English language website was established in 2005, it has become the benchmark for marketing Spanish prime residential properties to both national and international buyers. Over the past 15 years Lucas Fox has developed several additional language websites - in Spanish, Catalan, French, German, Russian, Swedish, Dutch, Portuguese, Chinese and Italian. The web team have produced a front-end design and build that is attractive, easy-tonavigate, interactive, high on performance and constantly innovating and evolving. With over 60% of the sites' traffic coming from mobile devices or tablets, a strong emphasis has been placed on responsiveness with a focus on delivering the site content quickly to end users.

In a highly competitive market and increasingly crowded online space, Lucas Fox continues to stand out thanks to the sites' quality and attention to detail. The websites have a truly global reach and receive just over 2.7 million annual visits.



### Lucas Fox Websites

# LucasFox.com

LucasFox.es

LucasFox.cat

LucasFox.fr

LucasFox.de

LucasFox.ru

**(b** LucasFox.se

LucasFox.co.nl

LucasFox.pt

LucasFox.it

Page one

Google Ranking

2.7 Million

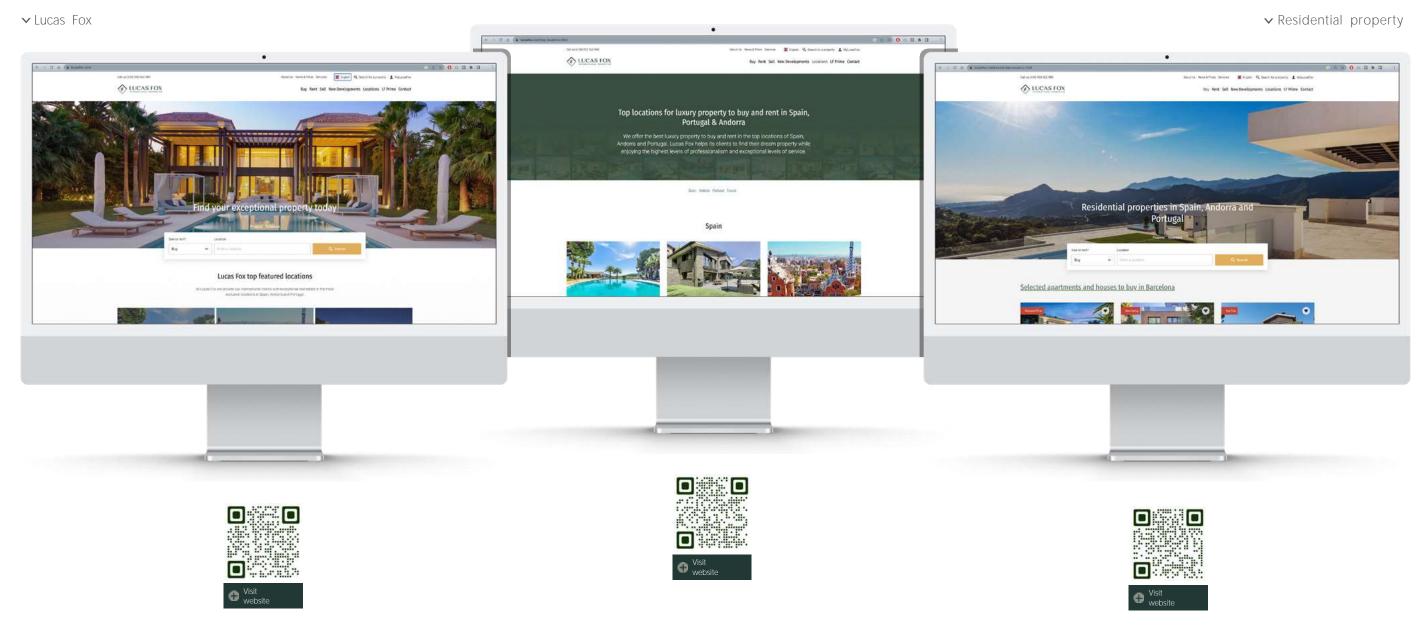
Annual visits

10 Million

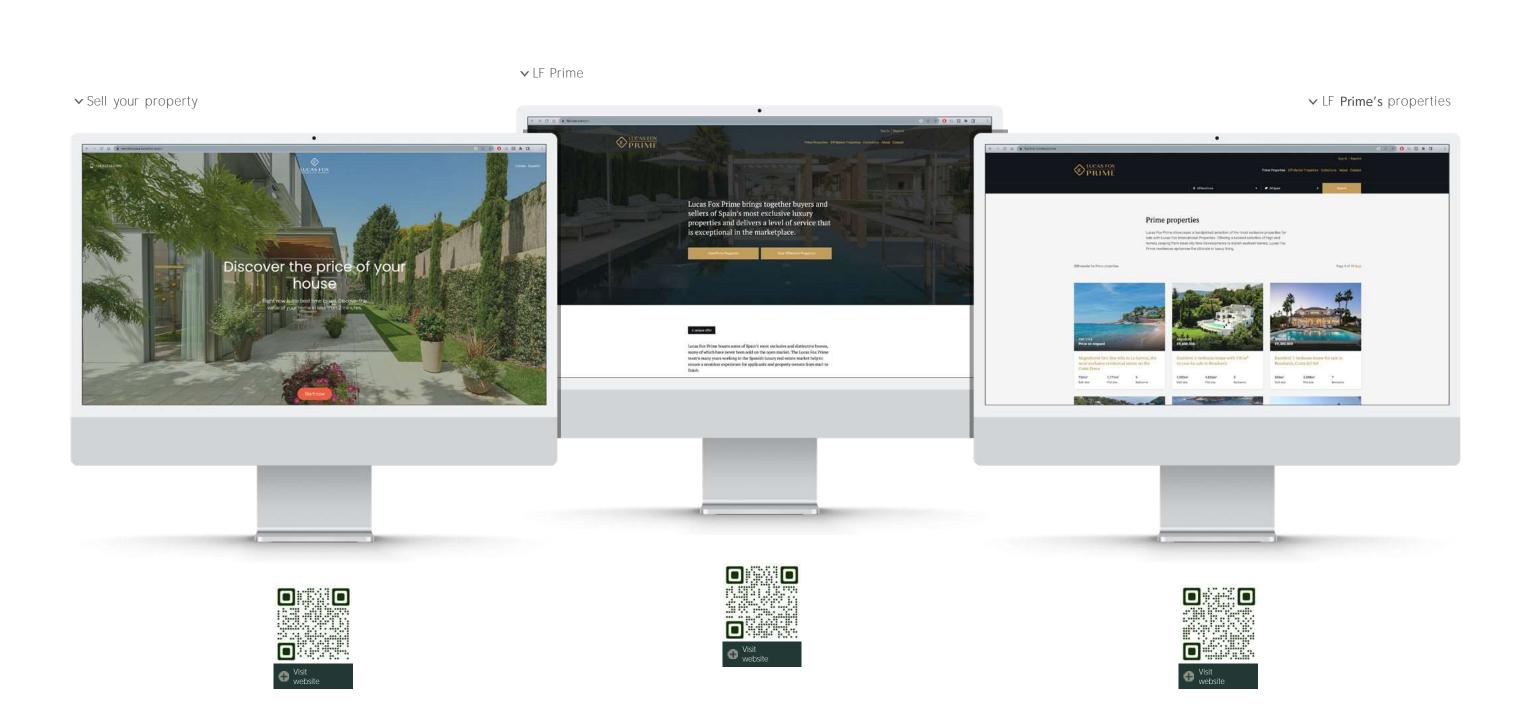
Page views



#### ✓ Lucas Fox's top locations





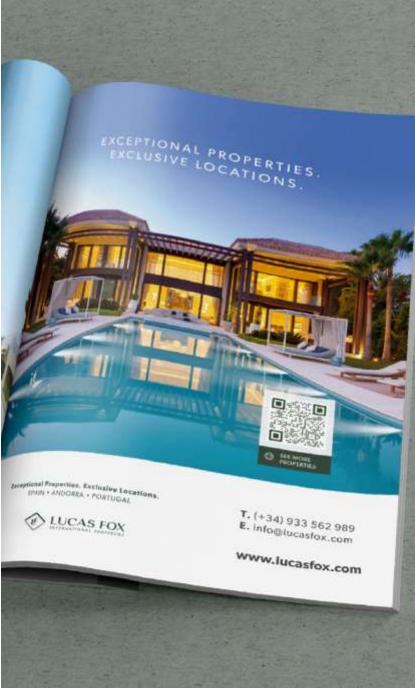




## ONLINE & OFFLINE ADVERTISING

Our creative and copywriting teams work together to produce eye-catching, high impact advertisements and our multimedia expertise enables us to design integrated advertising campaigns that reach the desired audience in the most effective and relevant way.

















## NATIONAL & INTERNATIONAL PR

As a result of our strong relationships with some of the world's top property journalists, our press releases and targeted content have appeared in leading offline and online publications such as The Wall Street Journal, The New York Times, the Financial Times, The Times, The Sunday Times, The Telegraph, the South China Morning Post, Forbes, the Robb Report, El Mundo, La Razón, El País, La Vanguardia, Expansión, Le Figaro, CNN and the BBC.

Our extensive market knowledge is recognised nationally and internationally and the publication of our market reports on the Spanish prime property market has positioned Lucas Fox as a key opinion former and authority on the Spanish real estate market. With an extensive network of national and international media contacts, Lucas Fox also delivers bespoke PR campaigns for its clients. Our creative team is experienced in transforming the vision of architects and developers into a compelling story in a bid to get the desired results.

The New Hork Times

Expansión

EL PAÍS





The Telegraph







#### Expansión

Expansión & EMPLEO

#### REMITIDO CONTINUOUS SARROLANI PONERSPO HORO

#### LUCAS FOX CERRÓ 2022 COMO EL MÁS EXITOSO DE SU HISTORIA

Fundada en 2005 por Alexander Vaughan y Stijn Teeuwen, Lucas Fox es la compañía inmobiliaria lider en el mercado residencial de lujo en España

do por el exceleisse rendimiento de su red de más de 30 olicinas en España, Andorra y Forugal que, en conjunto, han maltra-min de 1,000 transacciones por valor e 720 millones de euros. La compunafrona el año 2023 con gran opo ya que privé que se manuriga el impulso del mentado del luji y que continúe el in-terés por las propiedades españolas de ga-ma also por parse de diexues insernaciona-

Lucas Fox siene 32 oficinas diser

de su buen trabajo. Lucar Fox ha sido ga- sector español, sus ubicaciones y su entilo desalla Vaughan.

lasdinada como la mejor agentia inmofoliaria de l'aputa dissumente su abro concocustos per lo lemmanona il Poste per confindador de l'azus l'ex.

Per umbate dessuas y se diderencia de

DEL REAL ESTATE

Awards. Esto es, en pane, gracias a su

la compenencia penque Lucas Fox unifica la

2023 se generata como un año de resis equipo timenacional y multilingüe que dignalización y la basovación para automa-compende las completidades de los meri-utar processo ciere que luejo se permitano para unidos hos sexuem con la stranction sano-cados insmibiliantos y el comercia gidosal diverse servicios personalizados que les di-las preconquesces en terma des susminumento cados immobiliarios y el contexio guidad que redea la irrevación extranjera y quadan a que redea la irrevación extranjera y a compra de immobiles; y que ademas se interne parar de un proporcio que no atresa la vender atminebles, son que no atresa de vida. "Gran parar de contro rizado en vida. "Gran parar de contro rizado un reconstitución nos diferencia de nuestro de vida. "Gran parar de contro rizado un reconstitución nos diferencias de nuestro mande de vida. "Gran parar de contro rizado un reconstitución nos diferencias de nuestro mande de vida. "Gran parar de contro rizado un reconstitución nos diferencias de nuestro mande de vida. "Gran para de contro rizado un reconstitución nos diferencias de un reconstitución de la parademia como un reconstitución nos de portes que el mercado esquado del reconstitución de portes de la cuestro mon y recultivos, casto durantes la pandemia como a la large de la faces fora-tivos comparar a portes que el mercado esquado del reconstitución del portes para les examplemen a como principal auges de la cuestro "Necumination "Necuminatio

A lo large de 2022, el mercado de vi- ofrece establidad laboral, así como un monts, por lo que trabajor en el actor en pathi que incluye plan de oriboan immobiliario sigue sundo una gran ding, entranamiento continuo y men-apuesto, sobre todo s'estás enfocado torias personalizadas con los directen el segmento de lujo. Se espora que ves, Este mimo al recuso harmano se estas tandoncias contravan en 2023 y ve effegado en una rotación de personales alla, lo que significa que afrimeza— air del 48 flu anual, una d'artimuny postido actri lucrativo para muchos persosonales imposibilizados de lujo. es 15 entorno a un 30%, lo que indica. Con más de 249 celabe sidoses de 15 que Luzas Fox consigue nationer el ta-

buildos en sus 32 ofignas, Lucas Feir Ilonto humano.

#### VALORESE INNOVACIÓN

la percepción de la industra immo-biliare espeñola mediante la adho-sión a cinco valores fundamentales calidad, servicio, profesionalidad. notivolting e impressión, siende es-ta última la clave de su divite. "En Lucias Fox nos caracterizamos por hacer uso de la última tocnología. personalizade del major GRM del mundo y lo horros adaptado a nuestras nocesidades y a las del mercado inmobiliario para ser ca mortado inmobiliario para ser ca-pacios de formar dicidionos aglias y efochias besodes en sistes para ma-ponder de forma rápido a un mun-do sada vierma denetivo", cipil-ca Signi. Tousiere, cellundador de Lucasi Fox. "Contra con procasos digitalizados y hori amentas recovidoras, nos permite ir mucho más alla que la mayoría de agoncias in mobilaria tradicionales. Automat-tarnos procesos pera contrarros en

on all marketing, atto de les factores

que se produnta una intrección general de canzando un máximo de 24.000 ventas los precios en todo el mestado inmobiliario, en el segundo mimestre del pasado año, рето еко по підпійка que les prestoc tojen.

Lo que спрети из затемні воеканий del 
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Lo que спрети из затемні воеканий del 
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вого 2722, у ет Lucia Fox екзатог рефа-

les apos de transis surios transcoms mourtant
a la propintida como refugio rangilile y reguto juano su captani."

www.his.astfox.as

#### LA RAZÓN

#### Expansión

#### EL⊕MUNDO

La Razón Especial

#### Lucas Fox La nueva imagen del Real Estate en España

Premio a la Innovación en Marketing Inmobiliario. Cuenta con las viviendas más exclusivas ubicadas en las zonas más codiciadas del país

Tenswen. Hoy tienen en su catá logo las propiedades más exclusi

200 personas que conforman la familia Lucas Fox y que, dia a dia

esta trastienda, Alexander Vaug-han y Stijn Teeuwen tenfan POR L.R.E

que les ofreciera el servicio ad

9 Noviembre, 2022



Stefan Skryl pronuncia su discurso de agradacimienta an la antrega de premias

#### Un futuro prometedor

HI director de Marketting de Lucas Fox. Stefan Bürgt, half a de los pi anes immediates de la empreox. De de depan don que noc ha com al futuro, que empos mentenen os a la vanguar-dia de la innovación; continuar huestra posición como a gancia tider en el sector in mobilizario de lujo español; se gair siendo la primera opción para dilentes internacional as

hoy, con más de 30 ofcinas a misel nacional y una previsión de nuevas apertu-ras en el norte de España, Ballanes, la Costa del Sol y el desarrollo internacional en Portugal y Francia en 2023 «

abai, Pekin, Hong Kong, Giadad

30 oficinas en toda lisparta, Ando-ma y Portugal, y una amplia gama de servicios personalizados que servicios de marketing a medida y un excelente nivel de atención

cinco visiores himilamentales por las que se galia la empresa. cali-dad, servicio, professorableda, esta ulbima la clave de su éstito. «En lacas Fox tos caracterías, mos por hacer usas de la última ternología. Hemos desarrollado sun versión persionalizada del mejor CAM definundo y la hemos abresada una cuertos servidades. s a las del mercado inmobiliario para ser capaces de tomar deci-tiotes ágües y efectivas basadas endans para respondende firma rápida a un mundo cada vez más

> procesos para centramos en lo portante: la atención personalizada»

«Buscamos nuevas formas y tecnología s para atra er a los clientes vofrecerles la mejor experiencia »



ENTREVISTA -> JAIME PONT Y JORGE CIENFUEGOS, FUNDADORES DE CUBRO

ESPACIOS AL AIRE LIBRE ZONAS DE RELAX EXCEPCIONALES ENMARCAN LAS VIVIENDAS MÁS EXCLUSIVAS

## Terrazas para soñar



Las áreas exteriores cuidadas al dotallo aportan gran valor a las propiedades de lujo

está estrechamente

PÁGINAS ESPECIALES

#### "Lucas Fox se especializa en las zonas más exclusivas y las propiedades más excepcionales"

Alexander Vaughan Co-fundador de Lucas Fox

Lucas Fox es una inmobiliaria de lujo con más de 33 oficinas distribuldas en España, Andorra, Portugal y Francia.

en el sector lujo. Lucas Fox

rios, inversores y pro Cuenta con un equipo internacional y multilingüe que comprende las compleji-dades de los mercados inmobiliarios y el contexto global que rodea la inversión extranjera y la compra de inmuebles. Además, este equipo se siente parte de un proyecto que va más allá de vender inmuebles, porque de lo que hablamos cuando giramos alrededor de Lucas Fox

sobre el mercado de los inmuebles de lujo Aughan, co-fundador de Lucas Fox.

#### mobiliario del lujo en España? En el sector inmobiliario residencial

mostrado un dinamismo generalizado y ha superado el nivel de transacciones previo au panoemia, tanto por compriodores anconales como extrantes por propiedades immobiliarias que ofrecen unuca, y boy por boy representan el 13% cias immobiliarias tradicionales. Automus propiedades immobiliarias que de total de nuestros compradores, y a tátamos procesos para centrarnos en lo seguio, y aque su demanda se mantiene cado globol se han comezado a resperá que el valor favorable del deldar ha natura algunos signos de desecueleración en el volumen de nuesvas concesiones en lo impulso de la demanda.

musatros clientes. trar à quinos signos de dessecleración en el volumen de nueves concesiones de hipotecas, hasta ahora, la demandia.

Be este sentido, Lucer Rox es un referencia de los clientess internacionales se ha mantreallo, sobre todo en el significant de los clientess internacionales se ha mantreallo, sobre todo en el significant de los clientess en terracionales se ha mantreallo, sobre todo en el significant de los clientes, que temen major capacidad financiera para compara, y no susciente estar expussos a factores marco económicas como la subdiá de los os tientes, que temen major capacidad financiera para compara, y no susciente estar expussos e la factores marco económicas como la subdiá de los os tientes, que temen major capacidad financiera para compara, y no susciente estar expussos e la factores marco económicas como la subdiá de los os tientes, que temen major coconómicas como la subdiá de los os tientes del los conomicas.

¿Quilénes son los principales ellentes de sete esgemento?

¿Quilénes son los principales ellentes de sete esgemento.

¿As especiales en quilente principales ellentes de sete esgemento.

¿As especiales econo principales ellentes de la concentración de la lexa escar el concentración de la lexa escar el lentes de mendado en les estar el mendado en les escentración de les este esgemento.

¿As especialista

pradores locales, por lo que los cilentes españoles som muy importantes para ser cospores de roman desepañoles som muy importantes para cisciones ágeles y efectivans basadas en danostoros. En la acualidad, los principales cidentes inemendonales proceden un munuo cada vaz min disupuela va.

Estados Unidos, Prancia, Holanda, Reino
Unidos y Alemania. Los nortemenicanos ber consensantes intronadorano nos premite ir

mucho más allá que la mayoría de agenmucho más allá que la mayoría de agenmucho más allá que la mayoría de agen-

"Contar con procesos digitalizados y herramientas innovadoras nos permite ir mucho más allá que la mayoría de agencias inmobiliarias tradicionales"

"El mercado inmobiliario de lujo sigue siendo una oportunidad muy atractiva para los inversores que buscan proteger y aumentar el valor de sus activos a largo plazo y protegerlos de factores como la inflación"

da vez más importante para invertir. Las









16 September 2022

#### Where to buy property in Barcelona, Spain

A hotspot for start-ups, the Catalan capital is being transformed into a luxury lifestyle destination



Gaudi's Park Güell

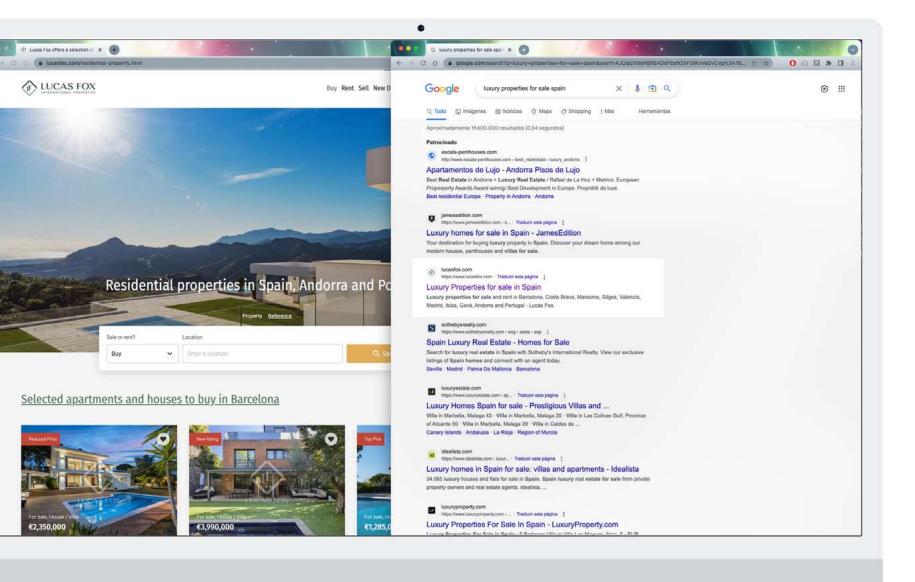
carry reswerr Friday September 16 2022, 12.01am, The Times Share

hen Freddie Mercury and Montserrat Caballe's heartfelt

duet Barcelona filled the night air at the opening of the 1992 Summer Olympic Games, it marked the transformation of the city into one of Europe's most beloved destinations. In 1990, a mere 1.7 million tourists visited Barcelona each year. Fast forward to pre-lockdown 2019 and that figure was over ten million. Weekenders, digital nomads, tech entrepreneurs: they've all fallen for the cool capital of Catalonia.

Ever since 1992 the city has been a model for the transformative benefits of hosting an Olympics, yet the truth is that Barcelona's bare bones were always rather spectacular. Its location is dreamy: facing the beachfront — where chiringuitos now sit alongside five-star hotels — with its back to the hill





# DIGITAL MARKETING & SEO

Our digital marketing campaigns are finely crafted to ensure our properties are exposed to the right buyer, covering worldwide markets including Europe, Asia, the Middle East and the US. We list our properties on some of the world's leading national and international portals.

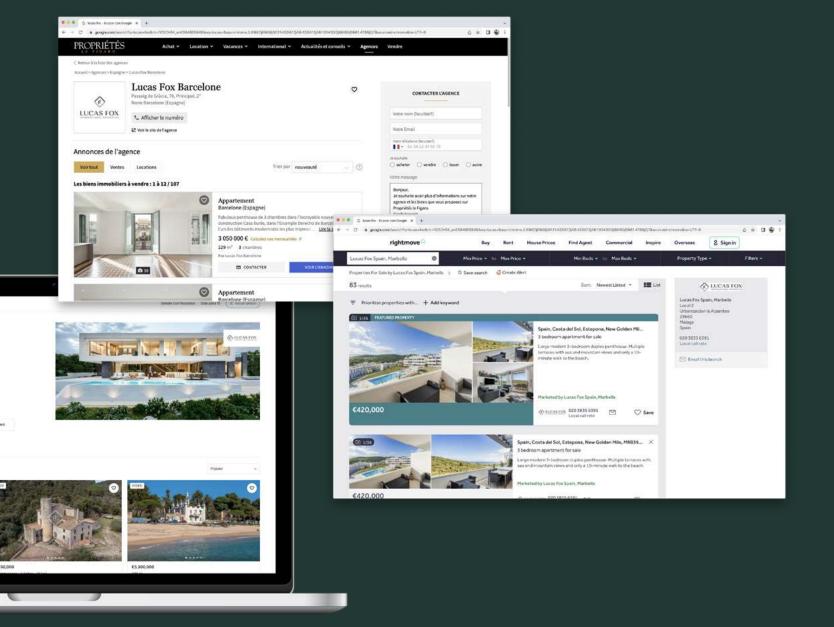
Our ongoing work on Search Engine Optimisation has achieved Page One Google ranking for numerous key phrases in several different languages. We also create bespoke content and HTML emails and newsletters, targeting our database of 300,000 potential buyers and sellers, as well as link building, remarketing and Pay-per-Click campaigns in different languages.



Thanks to our in-house market research and analysis, we understand global audiences and local market sensitivities.

**LUCAS FOX** 

INTERNATIONAL PROPERTIES

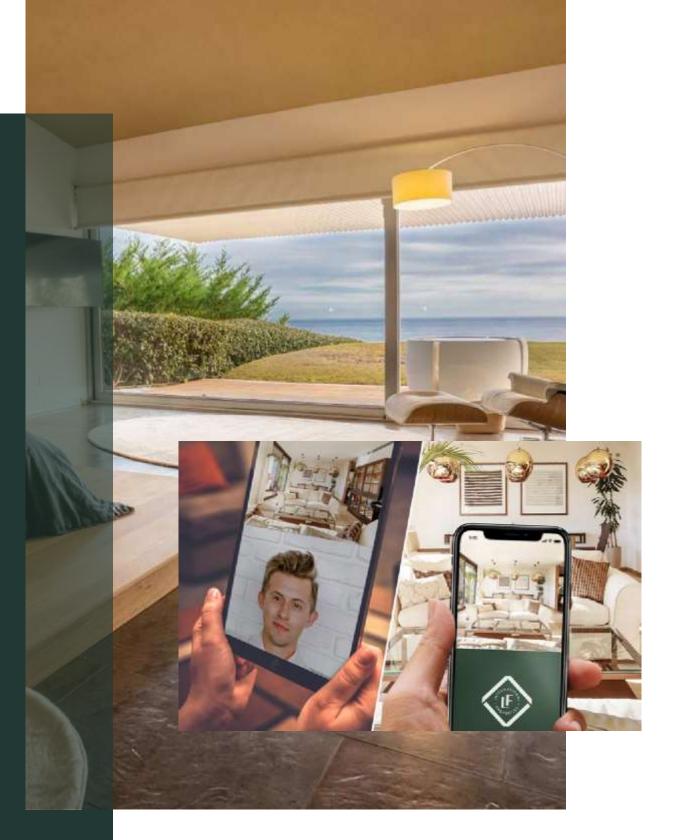




## VIRTUAL VIEWINGS

In the event a client cannot be present for a viewing, we worked hard to ensure our virtual viewings resemble a face-to-face viewing as close as possible.

Thanks to the latest technology and extensive trainings for our sales teams, we adapted quickly to guarantee our 1-1 virtual viewings are successful, useful, and meet our clients needs.





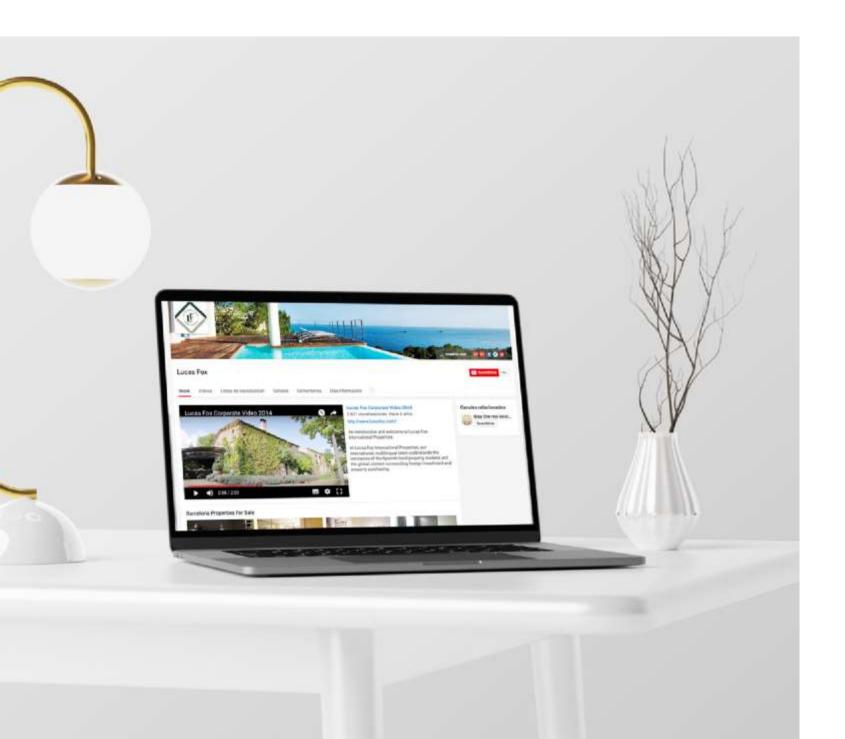
## LUCAS FOX HOME LIVE STREAM

Launched to adapt to the changing environment due to current events, Lucas Fox Home Live Stream allows both our national and international clients to tune in to view a handpicked selection of the best properties in our portfolio. This enables clients to discover properties, as if they were attending a virtual guided tour.

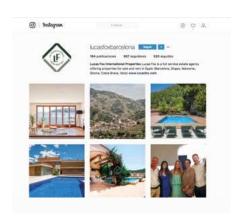


## (F)

### SOCIAL MEDIA



We create effective multilingual Social Media campaigns across all platforms using unique content, memorable imagery, original videos and eye-catching infographics.



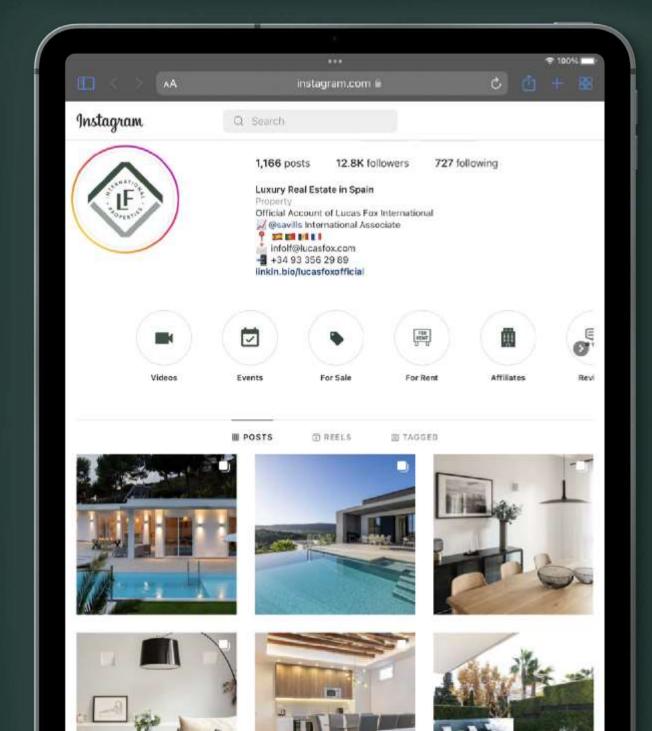
We constantly publish property and lifestyle related content across multiple social media platforms to engage with all clients and stakeholders of our business.

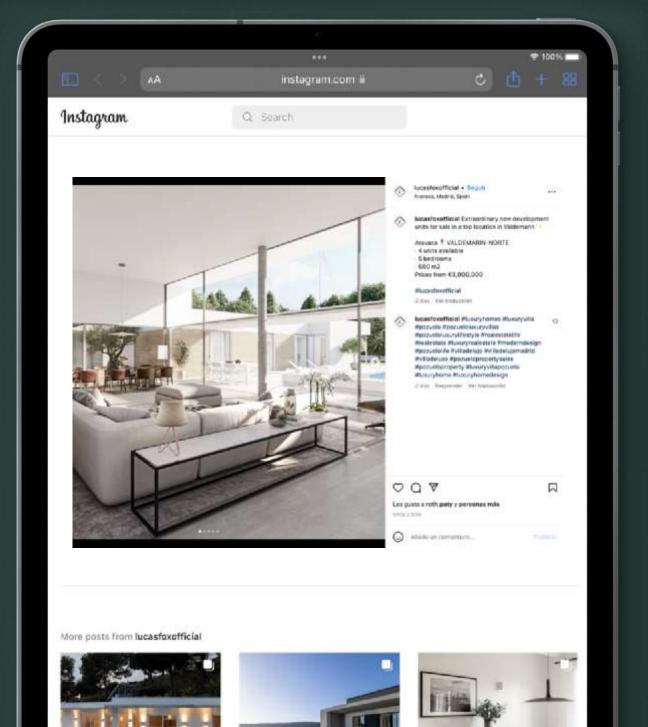
- in LinkedIn
- **f** Facebook
- Instagram
- YouTube



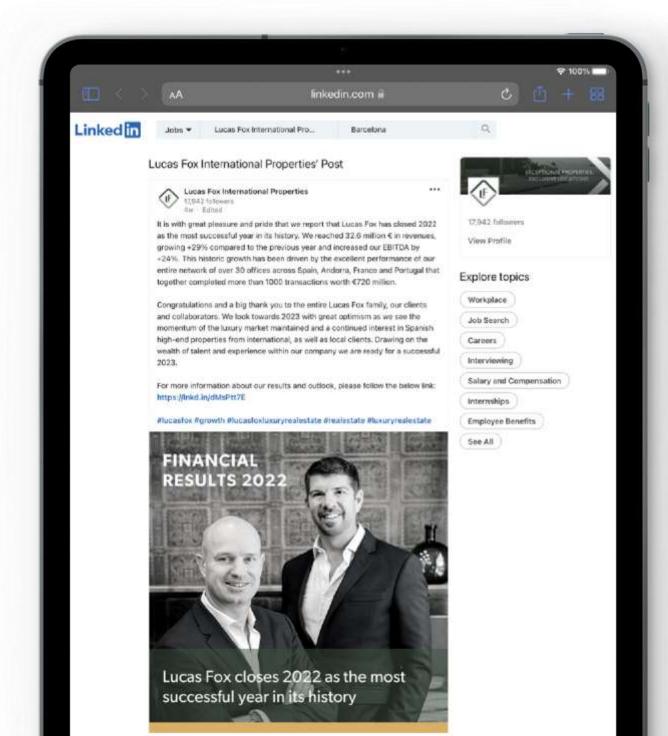


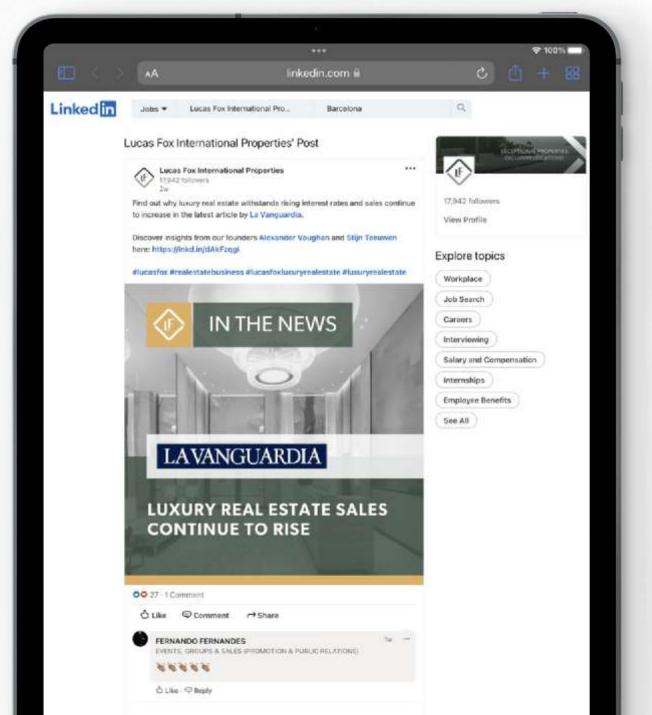
Visit Lucas Fox's Instagram











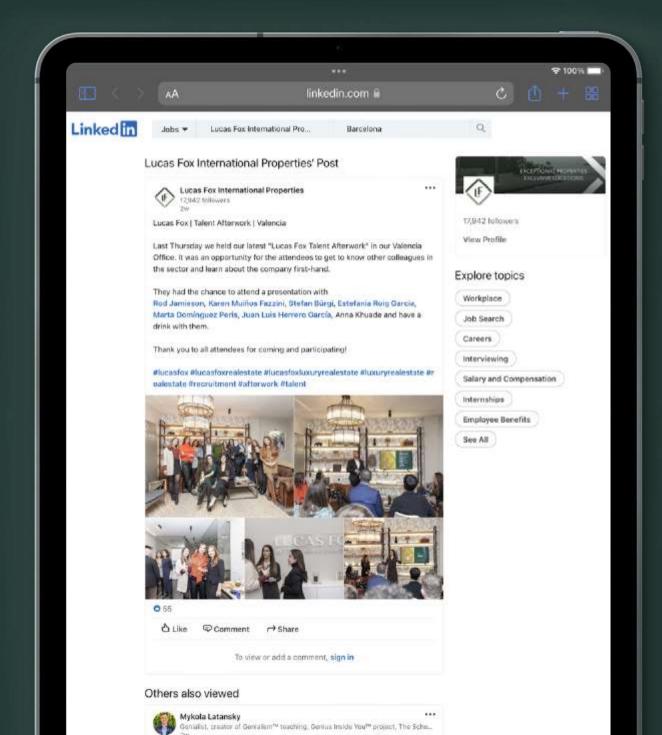


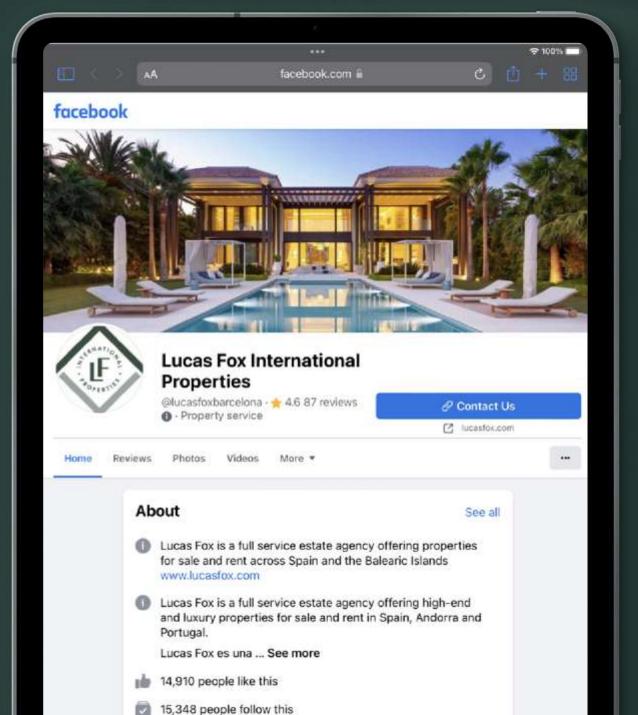






Visit Lucas Fox's





## PROPERTY COLLECTION

Every year we publish the Lucas
Fox Property Collection. It is a high
quality publication that showcases
the various areas we operate in
and gives an overview of
properties that we list. It is an
essential tool for our commercial
teams to display Lucas Fox's

dedication to quality, expertise and service.

With over 30 offices to showcase, the Property Collection compiles close to 200 luxury properties across Spain, Andorra and Portugal.















## MARKET REPORTS

Lucas Fox produces detailed reports on the Spanish property market using our own in-house data as well as statistics and information from reputable external sources.

These unique reports condense facts and figures and translate upto-the-minute statistics to convey current trends and commentary. The Lucas Fox market reports are informative and data-led and have become a valuable tool for both the media and stakeholders in the Spanish property market.



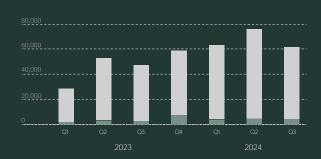






The information covers our key regions and includes a broad spectrum of easy-to-digest, interactive information including:





TOURISM figures



MOTIVATION For purchase





NATIONALITY TRENDS and demographics



UP TO DATE sales transactions and data



COMMENTARY from our regional directors

## (F

## DESTINATION & LIFESTYLE MARKETING

At Lucas Fox, we recognise that, for many of our foreign buyers, purchasing a home is also about 'buying into' the Spanish lifestyle, which brings with it a plethora of enviable cultural and gastronomic benefits. 'Lifestyle investors' are typically entrepreneurs who are able to work remotely and families or individuals choosing to relocate to Spain. In both cases they regard their property purchase both as a commercial and lifestyle opportunity.

We also have a number of buyers looking for 'passion investments' such as vineyards. sporting or equestrian estates.

The LFStyle blog continues to add value to the Lucas Fox brand by introducing potential buyers to a new destination, offering relocation stories and insiders' guides in a bid to reinforce a client's purchasing decision, a process which many of our own staff have experienced themselves.



Our aim is to give potential clients an enticing experience before they buy.





## SPONSORSHIP EVENTS & PARTNERSHIPS

Lucas Fox's team organises a range of events from Open Houses and launch parties to press trips and 'Afterwork' drinks. As part of our programme of social and corporate responsibility, Lucas Fox is also a regular sponsor and supporter of local festivals and charity events.















## MARKETING INNOVATION



#### PROPTECH

Our marketing team and developers work together to develop proprietary applications that empower agents and improve the experience of our clients. Examples include, valuation tools, agent farming applications, or automated corporate material printing processes.



#### DATA DRIVEN

Our powerful CRM enables us to use real-time data for decision making processes. From performance to customer data, we can analyse and track our key marketing activities. In this way we can constantly improve our performance.



#### CUSTOMER CENTRIC

When developing marketing activities our internal and external customers are what guides us. Delivering added value to our agents, or improving results for our porperty owners and buyers is the ultimate goal and forces us to innovate constantly.

of our key values at Lucas Fox and in marketing it is our mantra. We strive to continuously find new and better ways to empower our agents and to service our clients."



STEFAN BÜRGI Marketing Director

